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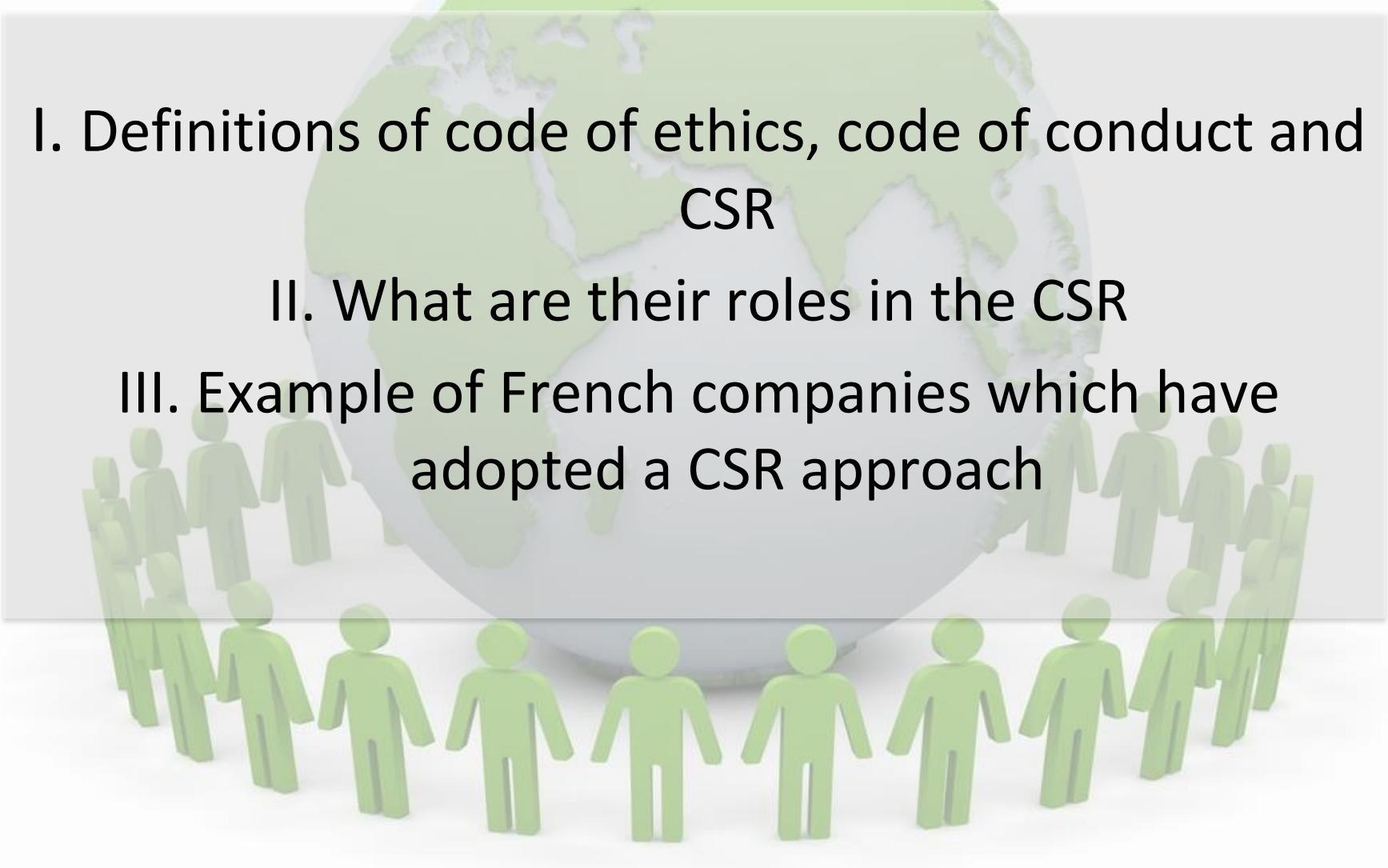
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Ethics Code/Code of Conduct as a tool of Corporate Responsibility of the Company

Corporate Responsibility in practice



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- I. Definitions of code of ethics, code of conduct and CSR
 - II. What are their roles in the CSR
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Code of ethics

According to **L. T. Hosmer:**

- Ethical codes are statements of the norms and beliefs of an organization.
- These norms and beliefs are generally proposed, discussed, and defined by the senior executives in the firm and then published and distributed to all of the members.

Code of conduct

- A formal statement that describes what an organization expects of its employees
- It's written document that may contain some inspiration statements but usually specifies acceptable or unacceptable types of behavior
- It tends to be developed without broad-based participation from stakeholders.

Corporate Social Responsibility

- The concept of CSR appeared in the 1950s
- CSR is about putting the principle of sustainable development into practice by companies.
- A company that practices CSR will therefore seek to have a positive impact on society, to respect the environment, while being economically viable.
- A balance that will build with the help of its stakeholders (employees, customers, suppliers, shareholders ...)

II. What are the roles of code of ethics/conduct in the CSR

- Codes of ethics and codes of conduct are tools that enable the company to formalize and disseminate its ethical approach.
- The code of ethics or conduct is a real showcase for the company that publishes it because it allows organizations to assert their values internally but also to improve their image with the general public by :
- conveying values of integrity, respect of the environment of human values ...
- The charter is a real moral commitment to employees, suppliers and customers of the company.

III. Example of French companies which have adopted a CSR approach

L'ORÉAL

- 3 THE L'ORÉAL SPIRIT**
- 4 Forewords**
 - by Jean-Paul AGON
 - by Emmanuel LULIN
- 5 by the Executive Committee**
- 6 Who does this Code apply to?**
- 6 How to use this Code**
- 7 I HAVE A CONCERN: OPEN TALK**
- 8 Working together**
- 8 Respecting human rights**
- 8 Respecting local laws and customs**
- 9 RESPECTING OUR COMMITMENTS AS A BUSINESS**
- 10 Product safety and quality**
- 11 Advertising and marketing**
- 13 Supplier selection and fair treatment of suppliers**
- 14 Fair competition**
- 16 Conflicts of interests**
- 18 Gifts and entertainment**
- 19 Bribery and facilitation payments**
- 20 Confidential information**
- 21 Representing the company**
- 22 Privacy and data protection**
- 24 Use of company resources**
- 25 Financial and business records and the fight against money laundering**
- 26 Insider trading**
- 27 Tax**
- 28 RESPECTING OUR COMMITMENTS AS AN EMPLOYER**
- 29 Health, safety and security**
- 30 Diversity**
- 32 Harassment and bullying**
- 33 Sexual harassment**
- 34 RESPECTING OUR COMMITMENTS AS A RESPONSIBLE CORPORATE CITIZEN**
- 35 Political activities and lobbying**
- 36 Environmental stewardship**
- 37 Contribution to the community**
- 38 THE MANAGER'S ROLE**



K E R I N G

- Our colleagues and staff :
 - Respect for humans rights and the law
 - Non-discrimination, diversity and equal opportunity
- Our customers and consumers :
 - Honesty, safety and quality
 - Protection of personal and confidential data
- The environment :
 - Measuring our impact beyond our own operations
- Civil society :
 - Dialogue with stakeholders about economic and social development
- Our shareholders and the financial markets :
 - Honest information
- Our business partners and our competitors :
 - No conflicts of interest
 - Fight against corruption

Results

- The code of ethics/conduct is the ethical proof of the commitment of the companies for the CSR
- They are deals with the social, environmental and economic approaches, that are the basis of sustainable development



References

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